

About the Venue

The Workshop is being hosted in the **Elmhurst** room at the California Endowment's Center for Health Communities Oakland (2000 Franklin St, Oakland, CA 94612).

Participant Agenda

Time	Sessions
8:30 AM	Registration - Light refreshments will be available
9:00 AM	Welcome <ul style="list-style-type: none"> Quality Improvement (QI) overview
9:40 AM	What Are We Trying to Accomplish? <ul style="list-style-type: none"> Develop a SMARTIE project aim statement
10:35 AM	Break
10:45 AM	How Will We Know Change is an Improvement? <ul style="list-style-type: none"> Part 1: Developing Measures <ul style="list-style-type: none"> Approaches to data stratification Creating a measurement plan
12:00 PM	How Will We Know Change is an Improvement? <ul style="list-style-type: none"> Part 2: Using Data for QI <ul style="list-style-type: none"> Interpreting data - context, variation and run charts
12:40 PM	Lunch - Catered lunch will be provided
1:40 PM	What Change Can We Make That Will Result in Improvement? <ul style="list-style-type: none"> Part 1: Methods for Developing Fundamental Change <ul style="list-style-type: none"> Process flow mapping
2:20 PM	What Change Can We Make That Will Result in Improvement? <ul style="list-style-type: none"> Part 2: Developing Theories for Change <ul style="list-style-type: none"> Cause and effect (fishbone) diagrams
3:05 PM	Break
3:15 PM	PDSA: Small Tests of Change <ul style="list-style-type: none"> Capstone Activity <ul style="list-style-type: none"> Conducting small tests of change
4:15 PM	Closing