

CQC Improvement Coaching Workshop

October 9, 2025

About the Venue

The Workshop is being hosted in the **Elmhurst** room at the California Endowment's Center for Health Communities Oakland (2000 Franklin St, Oakland, CA 94612).

Participant Agenda

Time	Session	Outcome
8:00 a.m.	<i>Breakfast & Registration</i>	
8:30 a.m.	Welcome & Introductions	Get to know each other
9:20 a.m.	What are we Trying to Accomplish?	Develop a SMARTIE Aim Statement
10:15 a.m.	<i>Break</i>	
10:25 a.m.	Developing Measures for QI	Design a measurement plan
12:00 p.m.	Using Data for QI	Interpret QI data using run charts
12:40 p.m.	<i>Lunch</i>	
1:40 p.m.	Methods for Developing Change Ideas	Create a process flow map
2:20 p.m.	Developing Theories for Change	Construct a cause & effect diagram
3:10 p.m.	<i>Break</i>	
3:15 p.m.	PDSA: Capstone Activity	Conduct small tests of change
4:15 p.m.	Closing	Complete workshop evaluations