



Monday, March 3, 2025. 12 p.m. – 12:45 p.m.

Staffing and Sustainability + Site Visit Prep

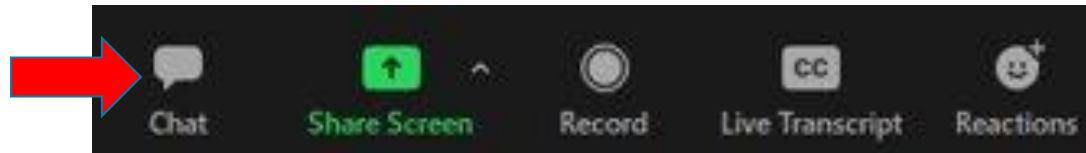
BHI-CYCLE Commons



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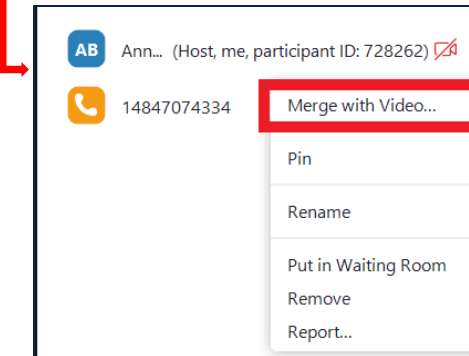
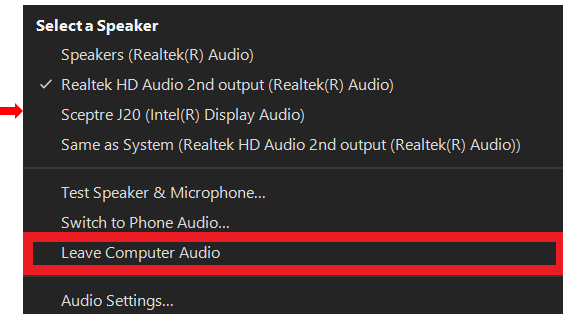
Zoom Tips

- Attendees are automatically **MUTED** upon entry
- Use the **chat box** for questions

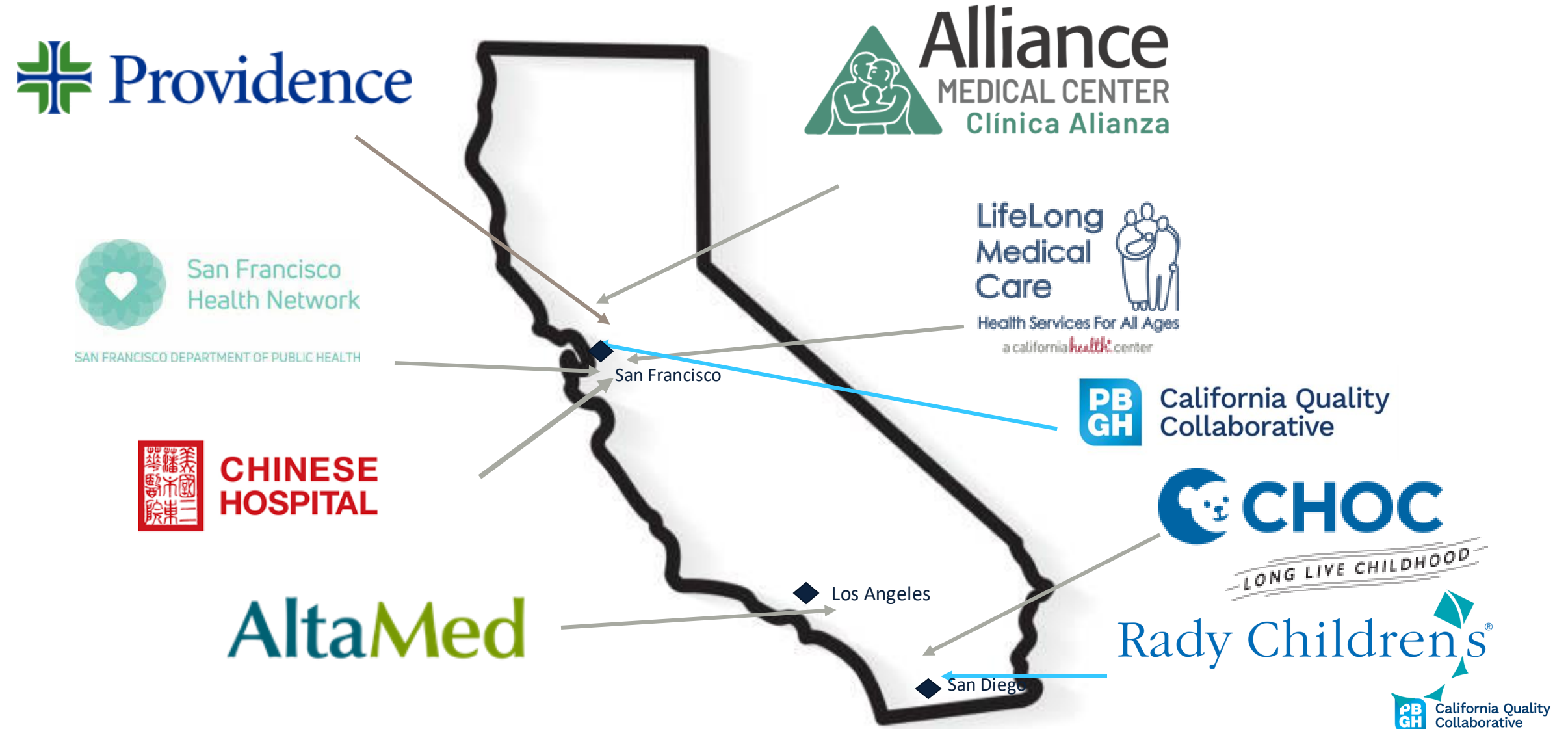


- Request closed captioning with 'Live Transcript' button
- Welcome to update name, pronouns and organization in your Zoom name
 - Right click on yourself → Rename
- **Direct message Anna Baer** if you have any technical issues

- If you've dialed in, please link your phone to your video/computer



Hello and Welcome!



Today's Agenda

Today, we'll:



Reflect and share advice
on peer case study:
LifeLong Medical Care

*10 - 15 min presentation +
10 min feedback*



Review details for
upcoming site visit to Rady
Children's Hospital



Share what you are
looking forward to most
during the site visit

Warming Up

What are you most looking forward to at the upcoming site visit?





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Lifelong

Staffing and Sustainability

All Teach, All Learn



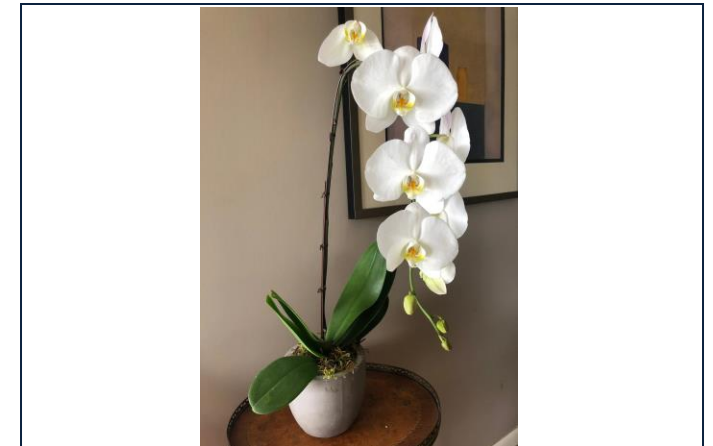
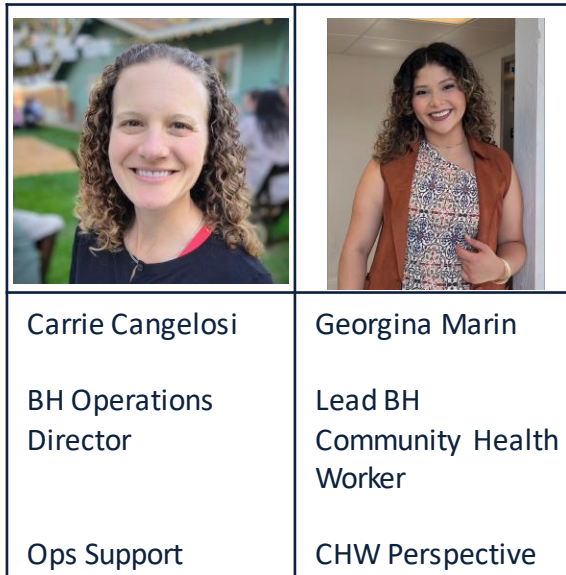
Reminders

- Pose questions
- Offer suggestions
- Recommend solutions

Team Introduction: LifeLong Medical Care

- FQHC/Community Health Center
- SF East Bay (from Oakland to Rodeo)
- 57,082 patients served (medical and behavioral health) in 2023
- Epic EHR

- **Teams:** 10 clinic-based IBH teams + 4 additional IBH teams + 3 school based health center teams
- **Staff:** 24 BH Community Health Workers + 58 therapists + 18 psych providers + 9 Recovery Support Counselors + 21 BH interns + Leadership
- **Project:** Increasing clinical support for pediatric BH therapists



What are you trying to solve?

- Providing more support to our peds BH providers!
- We have some clinicians wanting to expand pediatric BH, but limited internal pediatric BH expertise
- Challenges:
 - Recent agency approval for a Lead Pediatric BH Clinician... but no one interested.
 - Collateral work required for peds work is largely unbillable in FQHC model
 - Inability to sustain BH services at most of our school-based sites (could not meet productivity expectations or retain BH providers).
 - Recruiting and retaining therapists with pediatric experience

What have you tried?

- Pediatric BH workgroup (slowly chipping away at a mountain of issues)
- Pediatric BH consult group (mixed reviews)
- Consulting with externally funded pediatric child psychiatrist
- Long-term advocacy for Lead Pediatric BH Clinician role – have reached out to encourage experienced clinicians to apply
- School-based sites: tried blocking additional time to reduce productivity expectation, tried having school-based BH providers see patients from other sites via telehealth
- Dyadic care billing – now counting toward productivity expectations
- Now able to recruit LMFTs and LPCCs

What would you like advice on?

- How to encourage internal applicants to consider Lead position, despite limited admin hours for role and limited stipend available?
- Other advice on providing support with limited resources?

All Teach, All Learn



Reminders

- Pose questions
- Offer suggestions
- Recommend solutions



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BHI – CYCLE Site Visit

Rady Children's Hospital

Overview

Rady Children's of San Diego Site Visit

- *When:* Friday, March 7, 2025
- *Time:* 9:30 a.m. to 3:30 p.m. (9:00 breakfast)
- *Location:* Begin at 3678 Aero Court Building A, Room #250 San Diego, CA 92123



Travel to Three Locations

1. Aero Court: 3678 Aero Court, Building A, Room #251, San Diego, CA 92123 (circled in **red**).



2. CPCMG Centre Medical Plaza (CMP): 865 3rd Ave, #101, Chula Vista, CA 91911 (parking circled in **green**).

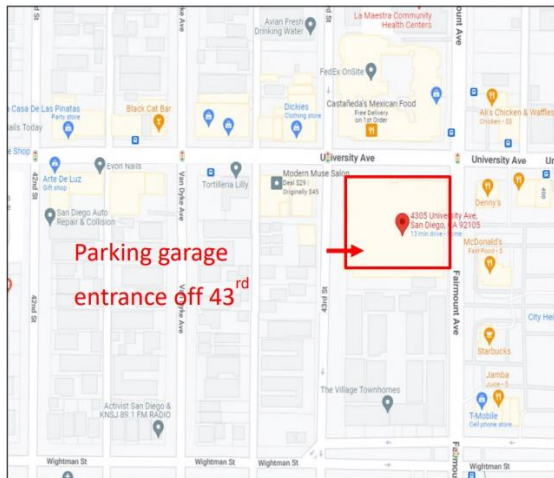


3. Mid-City Hub: 4305 University Ave, Conference Room #610, San Diego, CA 92105

Mid-City Hub

4305 University Avenue, Suite 545
San Diego, CA 92105

- Parking is available in the parking garage on 43rd Street.
- You will receive a ticket at the gate to enter and a parking voucher to exit (*please see Hub Admin before you leave to obtain parking voucher*).
- Scan the ticket then voucher at the gate when you exit.



Street view of the parking garage on 43rd Street

Event Logistics and What to Expect

Logistics:

- Breakfast and lunch will be provided
- Materials
 - Welcome Folder including agenda, team slides and interview questions
 - Slides won't be printed (Visit BHI – CYCLE Website for a copy)
- Transportation
 - Parking passes will be required (Reach out to Anna if you have not already)
 - CQC will order ride shares between site visit locations
 - Look for signs and Rady Children's Staff person
- Optional informal office hours session from 3:30 – 4:30 p.m. with Rady Children's staff
- Business casual, recommend layers

You will be asked to:

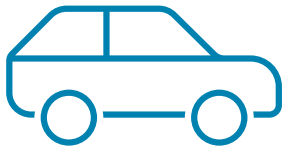
- Share with collaborative members in the room
- Travel between sites
- Record a brief 2-3 minute video with onsite videographer



To-Dos Before the Site Visit



Complete [CQC Media Release Form](#) – The form must be completed by all attendees.



Let Anna know in the upcoming poll if you need a parking pass for the site visit. Anyone who is driving will need one.



Submit your organization or individual honorarium form as soon as possible

Feedback and Site Visit Questions!

1. Today's webinar was useful for me and my work *[select one]*
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree
2. Of the topics we covered today, what was especially helpful? *[select multiple]*
 - Reflect and share advice on peer case study: LifeLong Medical Care
 - Review details for upcoming site visit to Rady Children's Hospital
 - Share what you are looking forward to most during the site visit
3. Do you plan on attending informal office hours hosted by the Rady Children's Hospital staff after the Site Visit?
 - Yes
 - No
4. Do you need a parking pass for the Site Visit?
 - Yes
 - No



BHI – CYCLE Commons | Program Timeline

Topic

Presenter

Commons Webinar: Screening	Office Hour: BHI Financing and Sustainability	Commons Webinar: BHI Financing and Sustainability	Commons Webinar: Staffing & Sustainability + Site Visit Preparation
Mon. 1/6 (12 – 1)	Mon. 1/21, 12 p.m. – 12:45 p.m	Mon. 2/3 (12 -1)	Mon. 3/3 (12 – 12:45)
Providence			LifeLong Medical Care

Topic

Presenter

In Person Site Visit – Rady Children’s, San Diego	By 4/30: BHI-CYCLE Program Survey	Commons Webinar: Engagement & Equity	Commons Webinar: Training and Development	Commons Webinar: Lessons Learned & Closing
March 7, 2025		Mon. 4/7 (12 – 1)	Mon. 5/5 (12 – 1)	Mon. 6/2 (12 – 1)
		San Francisco Health Network	AltaMed	

Thank you!