

PACIFIC BUSINESS GROUP ON HEALTH  
CLINICAL CARE COLLABORATIVE































**VENDOR OVERVIEW**<sup>1</sup>



= The vendor/system provides this functionality or attribute.

	Ascender	Intelligent Healthcare	ManagedCare.com
<b>Corporate Overview</b>			
Year Founded	1990.	1991.	1995.
Public/Private	Private.	Private.	Private.
System Description	Disease registry with analytics.	Disease registry with analytics.	Disease registry with analytics.
California Presence			
<b>Average Costs</b>			
Installation and Deployment	\$15,000.	Included in subscription.	Included in subscription with first-month free trial.
Ongoing Service (Based on Web-Based Hosting)	\$0.07 per member per month on average (varies based on number of members).	\$0.05 to \$0.12 per member per month (varies based on number of members).	\$3,950 per organization per month if less than 150,000 members; pricing uniquely determined for larger organizations.
<b>Technology</b>			
Web-Based Hosting			
Local Hosting Option Available			
<b>Interface Capability</b>			
Practice Management System			
Electronic Medical Record			Can import data files only.
Laboratory Information System (Results)			
Pharmacy Benefit Management System (Claims)			
Managed Care Systems (Public and Private)			

<sup>1</sup> Corporate overview, cost, technology, interface, and service information is self-reported. Functionality was assessed in demonstrations and interviews. All information has been reviewed and confirmed by vendors.

	Ascender	Intelligent Healthcare	ManagedCare.com
<b>Implementation Services</b>			
Timeline for System Access (From Contract Initiation)	1 week.	Approximately 45 days (upon receiving data from external systems).	3 to 6 weeks.
Timeline for Quality Reporting (From Contract Initiation)	3 months.	Approximately 45 days (upon receiving data from external systems).	3 to 6 weeks.
Go-Live Training	On site and remote.	On site and remote.	Remote.
<b>Ongoing Support Services</b>			
Support Hours	8 a.m. to 5 p.m. (PT)	7 a.m. to 6 p.m. (PT)	8 a.m. to 5 p.m. (PT)
Refresh and Analysis of Client Data by Vendor	Weekly or monthly (according to client preference).	Monthly (bimonthly available to reduce subscription cost).	Monthly.
Custom Functionality Development by Vendor	Client enhancement submission and review process.	Available at an additional cost.	Five hours available each month; additional cost for consistent overages.
<b>Reporting Functionality</b>			
P4P, PQRI, and HEDIS Capture and Reporting			
Hierarchical Condition Category (HCC) Reporting			
Custom Reporting			
Physician Benchmarking/ Scorecard Analysis			
Drill Down to Patient-Specific Data			
<b>Point-of-Care Functionality</b>			
Patient Eligibility Checking			In development.
Patient-Specific Care Alerts and Reminders			In development.
Real-Time Data Entry With Clinical Decision Support			
<b>Patient Outreach Functionality</b>			
System Alerts for Overdue Care			
Letter Generation			
Telephone Call Lists			
Outreach Work Flow Support/Automation			
Secure E-Mail to Patients	