

The ABCs of QI

Sample Agenda

The California Quality Collaborative (CQC) and the California Improvement Network (CIN) are offering a one-day educational session on basic quality improvement concepts: Model for Improvement, PDSA cycle, data collection, and using run charts and flow charts.

Time	Topic
8:00 – 8:30 am	Registration and Breakfast
8:30 – 9:00 am	Welcome and introductions, topics that participants want to improve
9:00 – 9:20 am	The Model for Improvement and PDSA
9:20 – 10:00 am	What do we want to accomplish? <ul style="list-style-type: none"> • Aim statements overview • Writing aim statements
10:00 – 10:15 am	BREAK
10:15 – 11:00 am	How do we know that change is an improvement? <ul style="list-style-type: none"> • Measure Development overview • Developing measures for individual projects
11:00 – 11:45 am	Data Collection <ul style="list-style-type: none"> • Factors to consider in data collection • Making a data collection plan
11:45 am – 12:30 pm	LUNCH
12:30 – 1:15 pm	Using Data for Quality Improvement <ul style="list-style-type: none"> • Understanding variation, how to use a run chart • Exercises on common variation and run charts
1:15 – 2:15 pm	Making changes for improvement and getting started <ul style="list-style-type: none"> • Tools: Flow charts and fishbone diagrams • Work in teams
2:15 – 2:30 pm	Review and Evaluations